605, Sales & Marketing-Consumer Mobility Bharat Sanchar Bhawan, New Delhi-1 Tel No: 23329722 Fax 23329723



NO. 19-1/2011-SCM-CM

Dated: 15th April, 2014

To

The Chief General Managers, All Telecom. Circles/Districts.

Subject: Prepaid topup through cheque/DD at CSC counters.

While implementing ERP, query was raised by some of the circle whether prepaid topup or recharge using cheque or DD is allowed at CSC counters. In this regard, it is to clarify that postpaid bill payment can be accepted by cheque either at CSC counter or through drop box but prepaid topup or recharge using cheque or DD is not allowed at CSC counters.

This may be brought to the all concerned for implementation with immediate effect.

(S.C. SHARMA) G.M.(S&M-CM)

Copy to: GM(ERP)/GM(RA)/GM(Fin.CM), BSNL CO.